



With activities in almost 130 countries, a fleet of more than 500 containerships and almost 2 million containers, Maersk Line is one of the biggest shipping agencies of the world. Working with Maersk Line means operating in a truly international environment. We offer our employees the possibility to unfold their true potential and we recognize the difference each of them makes. In Belgium Maersk Line -beautifully located at "het Zuid" in Antwerp- employs more than 150 people.



Are you dynamic and eager to learn? Do you strive to deliver a unique customer experience? Then Maersk Line has opportunities for you. At this moment we are looking for several enthusiastic **Customer Care Agents** to join both our export and our import department.

In the job of Customer Care Agent you act as one of the main contact points for the customers in your portfolio. At export side you process bookings and handle the export process in a smooth way. At import side you are responsible for the operational follow-up of the incoming cargo. You answer all customer's requests with commercial flair.

You have a bachelor degree (preferably in Logistics Management) and/or have experience in Customer Care. You enjoy providing first class customer service and are proactive, communicative and stress resistant. You strive for perfection and seek for constant process improvements. You like to dig into the root cause of a service delivery issue. You are fluent in Dutch and English (both written and oral). Knowledge of French is a plus.

Interested? Send your cv and motivation letter to BELHRDREC@maersk.com. For more information, please contact Nele Bastijns, HR Consultant, 03 205 1640.

